DARKTRACE

SIGNALS

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Cancellation, Refund & Substitution Policy

February 1–3, 2027 | Fontainebleau Las Vegas

1. Paid Registration Cancellations & Refunds

All cancellation requests must be submitted in writing to **signals.registration@darktrace.com**.

Written cancellation received	Refund eligibility
On or before January 6, 2027	100% refund of the paid registration fee, less a $25 administrative fee.
January 7, 2027–January 21, 2027	50% refund of the paid registration fee, less a $25 administrative fee.
January 22, 2027 or later	No refund.

Approved refunds will be returned to the original payment method. Please allow up to 30 days for processing.

Failure to attend the Conference (a "no-show") does not constitute cancellation and does not entitle a registrant to a refund or credit.

Requests for exceptions due to extenuating circumstances may be submitted in writing to **signals.registration@darktrace.com** and will be evaluated individually by Darktrace. Approval of an exception is not guaranteed.

2. Complimentary Registrations

Complimentary registrations and registrations obtained using a 100% discount code have no monetary refund value. Registrants who are unable to attend are requested to notify **signals.registration@darktrace.com** promptly so that available space can be offered to another eligible attendee. Complimentary codes may not be sold or exchanged for cash.

3. Attendee Substitutions

A registrant who can no longer attend may request a substitution, subject to the following conditions:

- The request must be submitted in writing to **signals.registration@darktrace.com** by the original registrant or the authorized company contact.
- The replacement attendee must be employed by the same organization.
- The replacement attendee must complete the required registration information and accept the conference policies.
- Substitutions are subject to review and confirmation by the Signals registration team; credentials cannot be transferred independently.

4. Conference Changes or Cancellation

Darktrace may make reasonable changes to the conference agenda, speakers, sessions, and programming. If Darktrace cancels the Conference outright, paid registration fees will be refunded unless another arrangement is agreed to by the registrant, subject to applicable law. Darktrace is not responsible for independently booked travel or accommodation expenses, except as required by applicable law.

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Cancellation, Refund & Substitution Policy (continued)

5. Hotel Cancellations, No-Shows & Early Departures

We understand that travel plans may change. To avoid unnecessary charges, please notify **signals.registration@darktrace.com** as soon as possible if you need to modify or cancel your hotel reservation.

Attendee Financial Responsibility:

Attendees are financially responsible for any hotel charges or penalties resulting from:

- **Late Cancellations:** Cancellations made less than 72 hours before the confirmed arrival date.
- **No-Shows:** Failure to arrive or check in on the scheduled arrival date without prior cancellation.
- Early Departures: Departing before the confirmed checkout date or reducing the reserved length of stay, where hotel penalties apply.
- **Additional Nights:** Any hotel accommodations outside the designated conference nights of February 1 and 2.

All applicable hotel cancellation, no-show, and early departure charges are the responsibility of the individual attendee, including charges associated with the special conference rate nights.